# **IMPORTANT INFORMATION:**

#### **2023 Medicare Star Ratings** American Health Advantage of Utah (HMO I-SNP) - H4232

For 2023, American Health Advantage of Utah - H4232 received the following Star Ratings from **Medicare:** 

**Overall Star Rating:** Not enough data available\* Health Services Rating: Not enough data available

**Drug Services Rating:** Not enough data available

\*Some plans do not have enough data to rate performance.

Every year, Medicare evaluates plans based on a 5-star rating system.

## Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

## **Get More Information on Star Ratings Online**

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare

#### **Questions about this plan?**

Contact American Health Advantage of Utah, 7 days a week from 8:00 a.m. to 8:00 p.m. Mountain time at 855-521-0627 (toll-free) or 833-312-0046 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Mountain time. Current members please call 855-521-0627 (toll-free) or 833-312-0046 (TTY).

American Health Advantage of Utah is offered by American Health Plan of Utah, Inc, a Health Maintenance Organization Institutional Special Needs Plan (HMO I-SNP) with a Medicare Contract. Enrollment in American Health Advantage of Utah depends on contract renewal.

American Health Advantage of Idaho is offered by American Health Plan of Utah, Inc, a Health Maintenance Organization Institutional Special Needs Plan (HMO I-SNP) with a Medicare Contract. Enrollment in American Health Advantage of Idaho depends on contract renewal.

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Medicare Information



The number of stars show how well a plan performs. ★★★★★ EXCELLENT ★★★★☆ ABOVE AVERAGE ★★★☆☆ AVERAGE ★★☆☆☆ BELOW AVERAGE ★☆☆☆☆ POOR