EDI Claims Transactions are Now Available on Availity for American Health Advantage of Utah

Hi Provider,

American Health Advantage of Utah has partnered with Availity® to offer you electronic data interchange (EDI) health information exchange services for these transactions:

- **835 Remittance Advice**
- **837 I, P, Claim Submission**
- **276/277 Claim Status**

Providers and Trading Partners can receive EDI Batch 835 Transactions from Availity for sponsoring Health Plans. Please check the Availity payer list for additional information. You may need to enroll for remits depending on the Health Plan. Certain Change Healthcare and Optum-based health plans may not be available even after enrollment.

We are partnering with Availity.

- Availity has created a microsite to assist health plans, providers, and trading partners. This microsite provides registration help and resources to self-serve on transactions.

- You can access our live EDI webinars after you log in with your Availity Essentials™ account.

- For those who cannot self-serve, please send your help requests to an Availity representative.

Which path is right for you?

If you are a new provider to Availity Essentials, you first need to register. You can find instructions, including a recorded demo, in this registration microsite.

If you registered for Availity Essentials and have an FTP account, you can send immediately.

If you need to submit via direct data entry, log in to Availity Essentials, and go to **Claims & Encounters** and select the type of claim you need to send.

If you are registered for Availity Essentials and do not have an FTP account, you can submit files and pick up reports and ERA files via Availity Essentials. Navigate to **Claims & Payments** | **Send and Receive EDI Files**. From this location, you can drop claim files and retrieve claim reports and ERA files. Instructions for this process are in the *Upload Transaction Files Through Availity Essentials* help topic.

If you are registered for Availity Essentials, do not have an FTP account and would like to submit via FTP, you will need to set up FTP:

- Launch your FTP Client Software
- Create a new entry for accessing the Availity FTP site and use the table below to specify the fields for the new entry.

Host	ftp.availity.com
Port	9922 (typically used for SFTP)
Protocol or server type	Select the appropriate option in your FTP client software for Secure File Transfer Protocol (SFTP). For example, **SFTP – SSH File Transfer Protocol**
Logon type	If there is an option for the logon type, select normal.
User	The username for your Availity EDI account.
Password	The password for your Availity EDI account.

Please see this link for more useful information about connecting to Availity: A Guide for Connecting to Lifeline Payers (availity.com) is also highlighted for providers.

You may also search by the payer name or payer ID on the Availity website to see if it is setup.

https://www.availity.com/ediclearinghouse
- Select Resources from the top menu bar
- Select Essentials Payer List
- Enter in the payer ID or payer name and hit Search

Availity | **essentials** Payer List
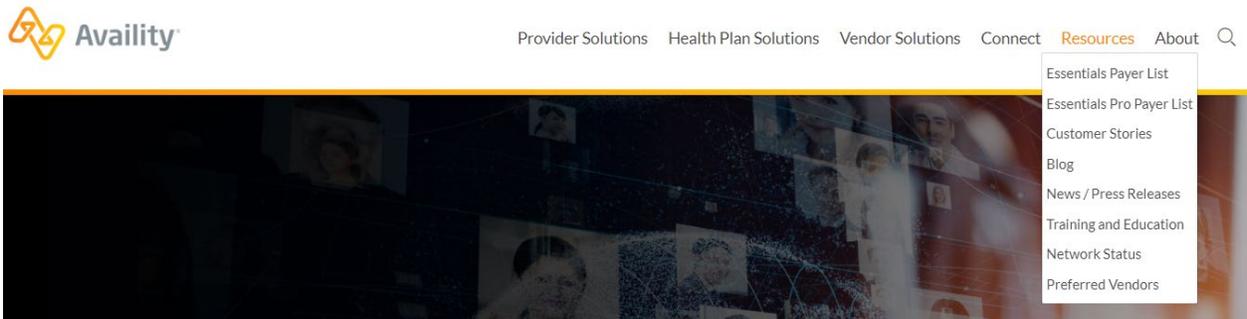
Select the way you'd like to submit transactions and we'll show you the payers that are available.

American Health Advantage of Louisiana

Filter   Clear All Filters

Showing 1 - 2 of 2 Results

Submission Type
☐ Portal
☐ Batch (SFTP)
☐ Real-Time (SOAP)
☐ REST (API)

Transaction Type
☐ Eligibility and Benefits (270/271)
☐ Claim Status (276/277)
☐ Authorization/Referral (278)
☐ Claim Payment/Advice - Remittance (835)
☐ Professional Claims (837P)
☐ Professional Encounters (837P)
☐ Facility Claims (837I)
☐ Facility Encounters (837I)
☐ Dental Claims (837D)
☐ Dental Encounters (837D)

Expand All   Collapse All

▼ AMERICAN HEALTH ADVANTAGE OF LOUISIANA (Short Name: RP088)

Transaction Type	Portal	Batch
Professional Claims (837P)	–	✔ Available
Professional Encounters (837P)	–	✔ Available
Facility Claims (837I)	–	✔ Available

▼ AMERICAN HEALTH ADVANTAGE OF LOUISIANA (Short Name: 83247)

Transaction Type	Portal	Batch
Professional Claims (837P)	–	✔ Available
Professional Encounters (837P)	–	✔ Available
Facility Claims (837I)	–	✔ Available

And finally, below are steps recommended for providers to address claims submissions that may have made during the Change Healthcare outage:

1. Please continue to use your existing Payer ID for Claims Submission.
2. If you have submitted claims and have a direct relationship with Availity, you do not need to resubmit any claims you may have submitted.
3. If you have submitted claims electronically (to another clearinghouse) between the dates of /21/2024 and 3/18/2024 and did not receive a rejection, you do not need to resubmit any claims you may have submitted.
4. If you have submitted claims electronically (to another clearinghouse) between the dates of 2/21/2024 and 3/18/2024 and have not received any acknowledgment of receipt within 20 and 30 days, please resubmit those claims.
5. If you have submitted claims electronically to Change Healthcare between the dates of 2/21/2024 and 3/18/2024, please resubmit those claims after 3/18/2024.

If you have directly registered to submit claims electronically through Change Healthcare only for Clearinghouse Services, you will need to register and begin submitting through a different clearinghouse provider. This can either be done by registering directly with Availity or with a Clearinghouse who has a trading partner relationship with Availity. If you are registered with another Clearinghouse besides Availity and are unsure if that relationship exists, you can reach out to your current Clearinghouse. If you are already registered with another Clearinghouse, then no action is required on their behalf.